



DEDICATED TO EXCELLENCE

781-235-7600

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Nov 2025

PREPARE FOR WINTER STORMS

Our crews work around the clock in difficult conditions to restore your power as quickly and safely as possible. Here are some helpful tips:

- If someone in your household relies on electric life support equipment, please give us a call now so we are aware of your situation. Should you experience a loss of power that creates an **immediate, life-threatening medical emergency, call 911.**
- Charge your cell phones and have flashlights and nonperishable food and water handy.
- **Stay clear of downed lines, poles, and trees.**
- If you lose power, be sure it's not due to a blown fuse or tripped circuit breaker by checking to see if your neighbors have power. If not, **report your ADDRESS at 781-235-7600.**



Outage response (high winds), Oct 31, 2025

MAJOR SYSTEM UPGRADE PROJECTS ARE UNDERWAY!

In a continuing effort to improve our electric service to you, we are upgrading our electrical distribution system in Wellesley Square and Lower Falls. Our crews are busily replacing aging transformers and electrical lines (underground), which allows us to convert and raise the system's voltage from 4.16 kilovolts to 13.8 kilovolts. We are also upgrading the electrical equipment at one of our substations (Cedar Street). These upgrades are major elements of our town-wide, long-term capital plan to reduce energy losses and more reliably and safely serve the Town's growing power demand.



And in partnership with the Select Board, MLP crews will also be out hanging festive holiday wreaths and lights on the light poles along Washington and Central Streets.

REBATE CHANGES FOR 2026

We are changing some of our rebate offerings to reflect our evolving vision of how to best support customer adoption of technologies that directly lower greenhouse gas emissions while keeping our electric rates low.

- **Weatherization** – We are raising our rebate to 75% of insulation and air sealing costs up to \$2,000 (\$3,000 with the installation of a qualifying whole-home heat pump (HP) system).
- **Heat Pumps** - In line with the 2026 Mass Save® program offering (for natural gas-heated homes), we are adjusting our rebates (for oil-, propane-, and electric-heated homes) for whole-home and partial-home HPs. We are also introducing a new “basic” rebate tier for updating an existing HP or installing a HP in a previously unconditioned space (500 square feet or less) such as a new addition.



We also posted materials from our [Heat Pump Forum](#) on October 16, where more than 100 residents learned how using HPs to both heat and cool their homes can lower their energy bills and carbon footprint.

- [EV Chargers](#) – We are lowering our rebate for a permanently installed Level 2 home EV charger to \$125 and raising our monthly bill credit for participation in our “Bring Your Own Charger” (BYOC) off-peak charging program to \$10.

MEET OUR NEWEST TEAM MEMBERS

Pictured from left to right: Andrew Labrot and Meg Bracken, our new Customer Service Representatives; and Emily Paciulli, our new Business and Operations Administrator.



AND SOME NEWS FROM OUR FRIENDS AT:



Skip the Stuff! When ordering from a local restaurant, please ask if you want single-use articles such as plastic utensils, napkins, and condiments. Under a [new bylaw](#) effective January 1, Wellesley restaurants may provide such items only upon request, at self-service counters, or on dining tables. Help our community reduce its waste and our local eating establishments reduce their costs.

Reduce Waste in Your Household

Rethink what you buy: Support local businesses and consider borrowing, sharing, or renting. Check out the Wellesley Free Library’s [Library of Things](#).

Reuse and Repair: Donate clothing, furniture, and electronics. Use reusable bags, bottles, and containers. Repair instead of replacing.

Recycle: The [Recycling and Disposal Facility's](#) source-separated model for recycling generates revenue for the Town while resulting in higher quality recyclable materials compared to single-stream recycling.

Divert Food Waste: Drop off your food waste at the RDF’s [Food Waste Drop-Off Program](#) or contract with [Black Earth Compost](#) for curb-side pick-up.

Choose Reusable Over Disposable: Swap paper towels for cloths, single-use coffee cups for travel mugs, and plastic cutlery for reusable sets.



Contact Us

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4 Municipal Way
Wellesley, MA 02481
781-235-7600
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www.wellesleyma.gov/mlp

Please report outages or other emergencies.

You must also contact us if you are moving out so we can set up a final reading of your electric and water meters and close out your account.

