



DEDICATED TO EXCELLENCE

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Sep 2025

MEET THE WMLP'S (NEW) TEAM MEMBERS

Nearly all of our management and sustainability staff joined the WMLP within the past two years, so it's time for a proper introduction! As pictured below from left to right: **Andrea Austin**, Business Manager (Dec 2024); **Tess Ruderman**, Sustainability Program Coordinator (Dec 2024); **Chris Chan**, Assistant Director (Oct 2023); **Tim Leung**, Supervisory Electrical Engineer (Jun 2024); **Kevin Bracken**, Operations Manager (2001); and **David Wood**, Director (Jan 2024).



- **ONLINE BILL PAYMENTS:** The WMLP has transitioned to [City Hall Systems](#), which the Town uses to accept online payments for real estate, personal property, and vehicle excise taxes. As of October 1, online payments can no longer be made through Invoice Cloud. To ensure timely payments of your utility bills, please **either:** **(1)** contact and sign up directly with the WMLP to [AutoPay](#) from your checking or savings account; **OR (2)** pay online or sign up for an account and set up automatic payments on [City Hall Systems](#); **AND** discontinue any future payments setup in your Invoice Cloud account.
- **LONGER BILL MAILING TIMES:** For those customers who receive their utility bills in the mail, you may experience longer mailing times. To reduce our billing and postage costs, we are now using an outside vendor to print and mail them. Alternatively, you could really help us out [by contacting us](#) to receive them by email (as a PDF attachment) instead.
- **ELECTRIC METER UPGRADE PROJECT:** To improve our electric service to you, we have completed the installation of more than 10,500 new [AMI \(Advanced Meter Infrastructure\) meters](#) throughout the Town! We can now apply this modern and more nimble technology to pilot a new web- and mobile phone-based app that will allow our customers to monitor and manage their electric usage (expected later this Fall).
- **FEDERAL TAX CREDITS EXPIRING:** Have you been thinking about purchasing an EV, rooftop solar or battery storage system; or undertaking a home energy improvement project (e.g., heat pumps, heat pump water heater, weatherization and insulation, electrical panel)? If so, **ACT NOW** because [the federal clean energy tax credits will expire on December 31, 2025 \(September 30, 2025 for EVs\).](#)
- **And speaking of HEAT PUMPS**, see the flip side of this newsletter and [register for our Heat Pump Forum at the Wellesley Free Library, Thursday October 16, at 6:30 pm.](#) Come learn and ask questions about using this highly efficient technology (and available rebates and incentives) to both heat and cool your home powered by the competitively priced and clean electricity that the WMLP delivers to the Town. Pizza and refreshments on us!

Contact Us: Wellesley Municipal Light Plant, 4 Municipal Way, Wellesley MA 02481. Phone: 781-235-7600. Email: wmlp@wellesleyma.gov. **Please report outages or other emergencies. You must also contact us if you are moving out so we can set up a final reading of your electric and water meters and close out your account.**

HEAT PUMP FORUM & PIZZA PARTY



THURSDAY, OCTOBER 16TH

WELLESLEY FREE LIBRARY - WAKELIN ROOM
530 WASHINGTON STREET, WELLESLEY, MA

6:30 PM THROUGH **8:30 PM**

PIZZA AND SOCIALIZING

6:30-7:00 PM

PROGRAM

7:00-8:30 PM



HEAR FROM:

heat pump **experts**,
neighbors, and Town staff



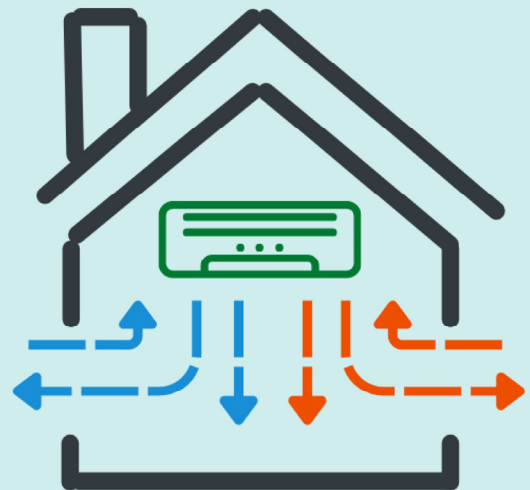
LEARN HOW:

heating and **cooling** with
heat pumps can lower your
energy bills AND **carbon**
footprint!



QUESTIONS ANSWERED ON:

heat pump technology,
contracting and installation,
and how to take advantage of
financial incentives



**Learn More
& RSVP:**



bit.ly/heatpump25