

**TOWN OF WELLESLEY**  
**DEPARTMENT OF PUBLIC WORKS**

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Dear Wellesley Residential Water and Sewer Customer:

Effective for bills issued on and after July 1, 2025, Wellesley's **Water and Sewer Rates** will change as indicated in the table on the reverse side of this letter. These increases will be based on the amount of water you use beginning with your June meter reading.

**WATER**

The per-unit Water rates will increase **4%**. This increase is needed primarily to cover increased water costs from the Massachusetts Water Resource Authority (MWRA), increases for water infrastructure improvements, and modest increases in operating costs.

The Water rate has three components: the monthly Customer Charge, the Service Rate, and the Readiness-to-Serve Charge. The monthly Customer Charge will not change. The Service Rates and the Readiness-to-Serve Charges will increase 4%.

The effect of these rate increases to the average Wellesley residential customer who uses 120 CCF per year is an estimated annual increase of \$25 (a 3.8% increase).

**SEWER**

The per-unit Sewer rates will increase **6%**. This increase is needed primarily to cover increases in our MWRA sewer assessment and modest increases in operating costs.

The Sewer rate has three components: the monthly Customer Charge, the Service Rate, and the MWRA Adjustment. The monthly Customer Charge will not change. The Service Rate and the MWRA Adjustment will increase 6%.

The effect of these necessary rate increases to the average Wellesley residential customer is an estimated annual increase of \$77 (a 5.8% increase).

We understand that rate increases can be an unwelcome change. The DPW is doing everything we can to reduce expenses to help control future increases. Reducing water use through conservation and identifying leaks is one thing you can do to help reduce both your water and sewer bill.

If you would like a better understanding of your water usage, please log on to our new Customer Portal. Through this portal, you can review past usage trends, monitor current water use, sign up for high usage notification, and find information to help you identify leaks in the home. Please visit <https://www.wellesleyma.gov/1867> for more information and to sign up.

Please contact us at [dpw@wellesleyma.gov](mailto:dpw@wellesleyma.gov) or 781-235-7600 if you have any comments or questions.

Sincerely,

A handwritten signature in black ink, appearing to read "JAB".

Jeff Azano-Brown  
Assistant Director of Public Works