

CLAIMS MADE EASY.

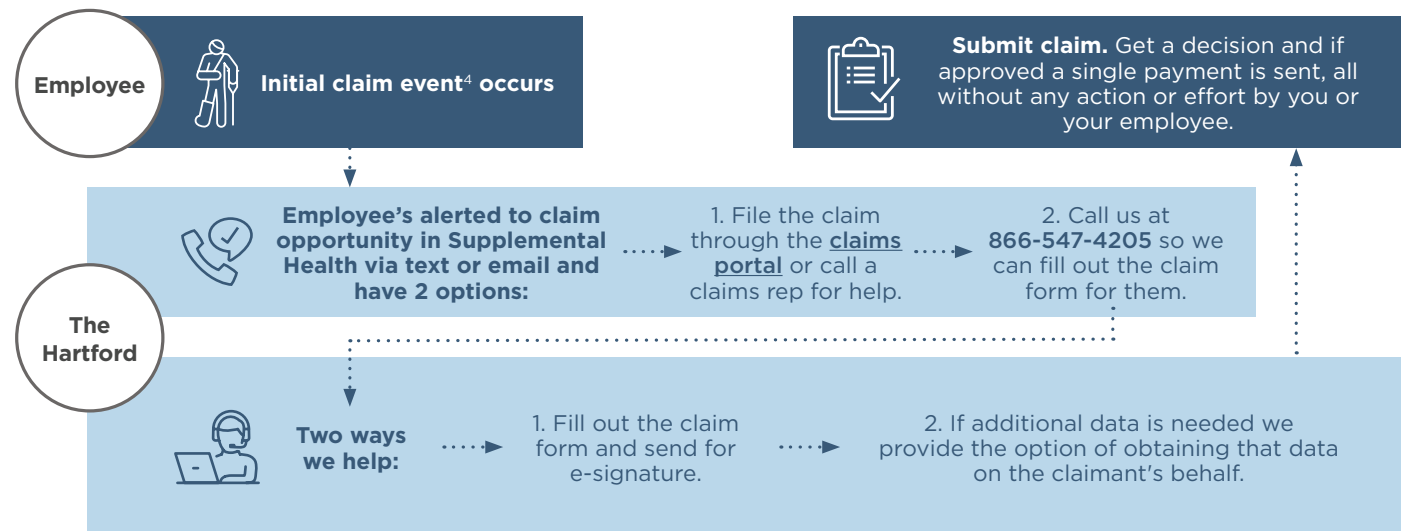
OUR CONCIERGE GUIDED EXPERIENCE

Our Concierge Services makes getting through the claims process easier for claimants. And our Claims Connections technology helps integrate Absence Management, Disability insurance, Life insurance, Workers' Compensation¹ insurance or medical and Supplemental Health benefits² so employees get:³

- Increased access to benefits
- Optimal claim benefit
- Simplified submission
- Assistance submitting a claim

WE'RE HERE TO TAKE CARE OF A CLAIMANT IF THEY'RE NOT UP TO IT.

HERE'S HOW THE CONCIERGE GUIDED EXPERIENCE WORKS



Make sure employees have the help they need when they need it most.



Business Insurance
Employee Benefits
Auto
Home

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¹ Workers' Compensation (WC) insurance claims must be serviced by The Hartford rather than a Third-Party Administrator (TPA). For WC, we utilize injury/illness and treatment type to identify eligible claims. SMS text for participant communications, auto-submission and auto-adjudication are not available with this data option.

² Supplemental Health products (Accident, Critical Illness and Hospital Indemnity) are independent and do not coordinate with any other health coverage.

³ Optional benefit or plan design and availability vary by state.

⁴ Absence Management, Disability insurance, Life insurance, Workers' Compensation insurance or medical and Supplemental Health benefits.