

TOWN OF WELLESLEY – MUNICIPAL LIGHT PLANT



**4 MUNICIPAL WAY
WELLESLEY HILLS, MA 02481-2431
TELEPHONE (781)235-7600**

December 2023

ELECTRIC METER UPGRADE PROGRAM

Dear Wellesley Electric Customer:

In a continuing effort to improve our electric service to you, the Wellesley Municipal Light Plant (“WMLP”) is upgrading its electric metering system. This upgrade includes installation of a new AMI (Advanced Meter Infrastructure) electric meter at your home or business. The installation will be performed at no cost to you.

The current system requires the WMLP to drive by your home or business each month to collect readings from the electric meter. Like the new replacement water meter(s) that were recently installed at your home or business by the Department of Public Works, the new AMI electric meters will transmit data remotely and automatically to the WMLP and provide our customers the ability to access and review their electric usage on a web-based customer portal. AMI can also more readily detect power outages and send alerts, which will improve restoration times.

The WMLP will begin to install the AMI meters in December 2023. All WMLP employees will have a photo ID badge and drive clearly marked vehicles. Upon arrival, they will ring the doorbell at or knock on your front door prior to locating and switching your existing meter. The installation will take approximately 20 minutes and will require a brief power outage that typically lasts less than one minute. We sincerely apologize for this short disruption in your electric service.

If we cannot safely access your electric meter or it is located inside your home or business, we will be reaching out to you to schedule an appointment for the installation. For inside installation, an adult (18 years old minimum) must be present. The area around the electric meter (minimum 5-foot radius) must be accessible to the installer.

For further information, please visit our website at: www.wellesleyma.gov/electricAMI. If you have additional questions or would like more information please contact Customer Service at 781-235-7600 or scan the QR Code below.

Thank you for your cooperation and understanding.

