

Administrative Policy and Procedure	Select Board CODE OF CONDUCT Approved March 11, 2025
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PURPOSE AND BACKGROUND:

The Select Board serves as the Chief Executive board of the Town, and as such oversees all matters affecting the interest and welfare of the community. The members of the Select Board adopt this Code of Conduct as a statement of our commitment to maintaining respectful discourse with fellow elected members, those who work for the Town, those who volunteer their time and services on behalf of the Town, and members of the public. By adopting this code, Board members are setting expectations for the behavior of Select Board members at every meeting, forum, or other official interaction, in which we strive to treat every person fairly and respectfully regardless of any differences of opinion or personal feelings.

This code provides a centralized standard of conduct for all Board members and was developed based on similar codes adopted by elected boards in many other communities and recommended by MIIA. This code is intended to complement, not replace, the Wellesley Board of Selectmen Policies and Procedures Manual (adopted January 2018).

APPLICABILITY:

This policy and all its sections shall apply to individuals elected to the Board and covers all their actions and communications, including spoken and written communications, and all electronic communications including social media.

CODE OF CONDUCT:

Board members commit to acting honestly, conscientiously, reasonably, and in good faith at all times in all matters related to their responsibilities, the interests of the Town, and the welfare of its residents. Following the tradition of cooperation in Wellesley's town government, Board members strive to maintain a tone of collegiality and professionalism while acknowledging that there may sometimes be good faith disagreements concerning the best interests of the Town.

Board members refrain from communicating or acting in a disrespectful, abusive, and/or threatening manner toward members of the community, other elected or appointed officials, the Executive Director of General Government Services ("Executive Director") or other Town staff. In addition to complying with the state Ethics Laws and Regulations, all Board members will fully comply with all Town Personnel Policies including the Town's [Discrimination Harassment and Retaliation Policy](#).

Board members will follow the guidelines for conduct outlined below.

A. Conduct generally and in relation to the community:

- Realize that the Board makes policy, with administration, management, and execution delegated to the Executive Director.

- Realize that Board members are one of a team and should respect, abide by, and carry out, all Board decisions once they are made.
- Never purport to represent the opinion of the Board except when specifically authorized by a recorded vote to do so.
- Avoid the appearance of representing the Board in matters pertaining to the Town and the Board without prior discussion and authorization by the Board.
- Be well informed concerning the duties of a Board member on both local and state levels, and on municipal issues in Wellesley.
- Remember that Board members represent the entire community at all times.
- Accept the role of a member as a means of unselfish service not to benefit personally or politically from Board activities.
- Demonstrate respect for the public that you serve.
- Safeguard confidential information.
- Conduct yourself so as to maintain public confidence in our local government.
- Conduct official business in such a manner that you cannot be improperly influenced in the performance of your official duties.
- Unless specifically exempted, conduct the business of the public in a manner that promotes open and transparent government.
- Comply as fully as possible with all Town policies.
- Comply as fully as possible with all applicable laws, including, without limitation, the following:
 - [The Open Meeting Law](#)
 - Procurement Laws
 - [The Ethics/Conflict of Interest Statute \(G.L. c.268A\)](#)

B. Conduct in relation to fellow Board members:

- Recognize the action at official legal meetings is binding and that Board members alone cannot bind the Board outside of such meetings.
- Make decisions only after all facts on a question have been presented and discussed.
- Refrain from committing to vote in a particular way on any matter that will come before the Board until the issue has been discussed during a Board meeting.
- Respect and abide by decisions made by a majority vote of the Board and do not seek to override the decision except by requesting the Board to revisit, rescind, or set aside the decision.
- Uphold the confidentiality of executive session and respect the privileged communication that exists in executive session.
- Act in a civil and professional manner at all Board meetings.
- Treat with respect the rights of all members of the Board despite differences of opinion.
- Concentrate all dialogue on the issue and refrain from personal comments or criticism, acknowledging that personal attacks have no place in our public discourse.

- Cooperate with the Chair of the Board in the conduct of all meetings.
- Refrain from personal comments about a fellow Select Board member in public speech, in writing, or in electronic communications including social media.
- Observe the Town Meeting guideline that “the good faith of no one should be questioned.” ([appendix c - Town of Wellesley](#))

Conduct in relation to Town staff and administration:

- Endeavor to establish sound, clearly defined policies and goals that will direct and support the administration for the benefit of the staff and the community.
- Recognize the Executive Director of General Government Services, who is the Chief Operating Officer of the Town is responsible for day-to-day administration and execution of Town business.
- Recognize and support the administrative chain of command within the Select Board Departments by
 - Directing all questions for Town staff and/or requests for additional information only to the Executive Director and/or Assistant Executive Director;
 - Refraining from giving instructions to, requesting assistance from, or relaying information to Town department heads and other staff, and instead, channel all such communications through the Executive Director and/or Assistant Executive Director, except in an emergency;
 - Relaying any complaints regarding town operations to the Executive Director and/or Assistant Executive Director and refusing to act as an individual Board member outside the administration.
- Accord the Executive Director full responsibility for discharging the Board’s decisions and only pursue further action if explicitly assigned by the Board or the Chair.
- Refrain from giving orders or directions to the Executive Director or other staff members as an individual Board member.
- Treat all staff as professionals, with clear, honest communication that respects the abilities, experiences, and dignity of the individual.
- Never publicly criticize an individual employee. Concerns about staff performance should only be made in a private communication to the Executive Director. (Feedback on performance may be offered directly to the Executive Director and Police Chief as part of their public performance review.)
- Speak in a civil manner and refrain from harassing or bullying Town staff verbally, in writing, or in electronic communications including social media.
- Respect regular business days/hours when communicating with staff and/or making requests for a response or action.
- Support time management of Select Board office by providing materials and information in a timely manner and in advance whenever possible to help staff ensure that Board members receive information with sufficient notice.
- Express any concerns regarding the performance or actions of a staff person reporting to another Town board or committee solely to the chair of the board or

committee to which the staff person reports, and not to the staff person directly. It is the Select Board's expectation that other Town boards and committees will communicate any concerns regarding Select Board staff to the chair of the Select Board, and not to the staff person directly.

C. Enforcement of the Code of Conduct:

- The Board shall enforce the Code of Conduct.
- During a meeting a member who acts in an inappropriate manner, is unruly or disorderly, may be ruled out of order by the Chair.
- Any Board member violating the Code of Conduct may be removed from assignments by the Chair, and may be subject to public censure by the Board.

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APPROVED BY THE SELECT BOARD ON

Original date: MAY 2, 2023, Lise M. Olney (Chair) Thomas H. Ulfelder (Vice Chair), Elizabeth Sullivan Woods (Secretary), Colette E. Aufranc, Ann-Mara S. Lanza

Reapproved date: March 11, 2025, Colette E. Aufranc (Chair), Marjorie R. Freiman (Vice Chair), Thomas H. Ulfelder (Secretary), Elizabeth Sullivan Woods, Kenneth C. Largess, III