



ZONING BOARD OF APPEALS  
TOWN HALL WELLESLEY, MA 02181

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ZBA 94-62  
Petition of Shawmut Bank, N.A.  
180 Linden Street

Pursuant to due notice, the Special Permit Granting Authority held a Public Hearing on Thursday, September 22, 1994 at 8 p.m. in the Selectmen's Meeting Room (Conference Room B) at the Town Hall, 525 Washington Street, Wellesley, on the petition of SHAWMUT BANK, N.A. requesting a Special Permit pursuant to the provisions of Section XIII and Section XXV of the Zoning Bylaw to allow its premises at 180 LINDEN STREET, in an Industrial District, to be used for an ATM drive-through window, a use not allowed by right in an Industrial District.

On September 2, 1994, the petitioner filed a request for a hearing before this Authority, and thereafter due notice of the hearing was given by mailing and publication.

Presenting the case at the hearing were James Robinson, Vice President of Shawmut Bank, and George Walsh, project architect. Mr. Walsh said that presently there is a staffed drive-up teller window at the bank, which operates during normal business hours. Shawmut Bank is proposing to remove the teller window, and replace it with an ATM machine, which would operate 24 hours per day. The ATM machine would reduce the intensity of the site by spreading out the transactions over a 24 hour period, rather than during normal banking hours. Data submitted with the application shows that an ATM processes a transaction quicker than does a staff person.

Mr. Walsh said that the Design Review Board had recommended minor facade changes, which have been incorporated into the present submission.

Mr. Robinson explained that the bank's motivation to install the ATM stemmed from its previous experience, when it was located across the street. At the time, Bank of Boston operated a staffed drive-through window at 180 Linden Street, and queue lines often backed up into the street. He did not believe that the queue lines will ever reach the street again, if the ATM is installed.

Mr. Walsh stated that the illumination would come from the existing overhead lights. There will be no light from the ATM unit itself. Mr. Robinson said that they would like to keep the external lighting on during the hours of darkness because, not only do they locate the ATM, but they serve as security lights which discourage loiterers.

No other person present had any comment on the petition.

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### Statement of Facts

The subject property is located at 180 Linden Street, in an Industrial District. The building is owned by F. Diehl & Sons, which uses the rear portion to house its Main Office. The front portion of the building previously contained a Bank of Boston banking facility, but is presently leased to the petitioner, Shawmut Bank, N.A.

The petitioner is requesting a Special Permit to convert an existing staffed drive-through window to an ATM drive-through facility, which is not an allowed use in an Industrial District. There is an existing nine foot wide vehicle queue lane, which can contain 4 cars before the queue would extend to a length perpendicular to the sidewalk. There is also a passing lane so that vehicles are able to bypass the ATM facility to gain access to the street or adjacent parking areas. Access to the interior of the bank is separated from the queue line by railings and bollards for the safety of pedestrians.

The following information was submitted: A letter of endorsement from F. Diehl & Sons; Shawmut Bank letter describing Drive-up Window Operations; Demolition Elevation (SK1) dated 8/16/94; Elevation of New ATM (SK2) dated 8/16/94; Section of New ATM (SK3) dated 8/16/94; colored depiction of the ATM unit (SK4); Site Plan (SP1) Revised June 30, 1990; Site Plan-Shawmut Bank (SP2); New Floor Plan & Ramp Details (A-1) dated 8/4/94, drawn by Walsh/Cochis Associates; and photographs.

On August 25, 1994, the Design Review Board reviewed the project and voted to approve the design of the plan with two minor recommendations regarding the front facade. These recommendations have been incorporated into the submitted plans.

On September 13, 1994, the Planning Board reviewed the petition and voted to offer no comment.

### Decision

This Authority has made a careful study of the materials submitted and the information presented at the hearing. Shawmut Bank, N.A. is requesting a Special Permit to install an ATM drive-through window at its premises at 180 Linden Street, as the use of drive-through windows where business is transacted from the vehicles of customers is not an allowed use in an Industrial District.

It is the opinion of this Authority that the proposed installation satisfies all Special Permit Standards pursuant to Section XXV-D of the Zoning Bylaw and that said use will be in harmony with the intent and purpose of the Zoning Bylaw.

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Therefore, the Special Permit for the requested use is hereby granted, subject to the following conditions:

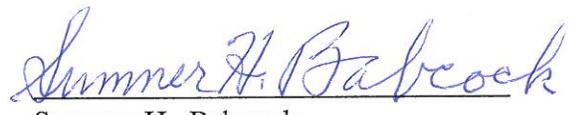
1. There shall be no advertising sign associated with the operation of the ATM at the subject location.
2. The panel that displays the "network plaques" will not be internally illuminated.
3. This Special Permit shall expire one year from the date of this decision.

APPEALS FROM THIS DECISION,  
IF ANY, SHALL BE MADE PURSUANT  
TO GENERAL LAWS, CHAPTER 40A,  
SECTION 17, AND SHALL BE FILED  
WITHIN 20 DAYS AFTER THE DATE  
OF FILING OF THIS DECISION IN  
THE OFFICE OF THE TOWN CLERK.

cc: Planning Board  
Inspector of Buildings  
edg



Kendall P. Bates  
Kendall P. Bates, Acting Chairman



Sumner H. Babcock  
Sumner H. Babcock

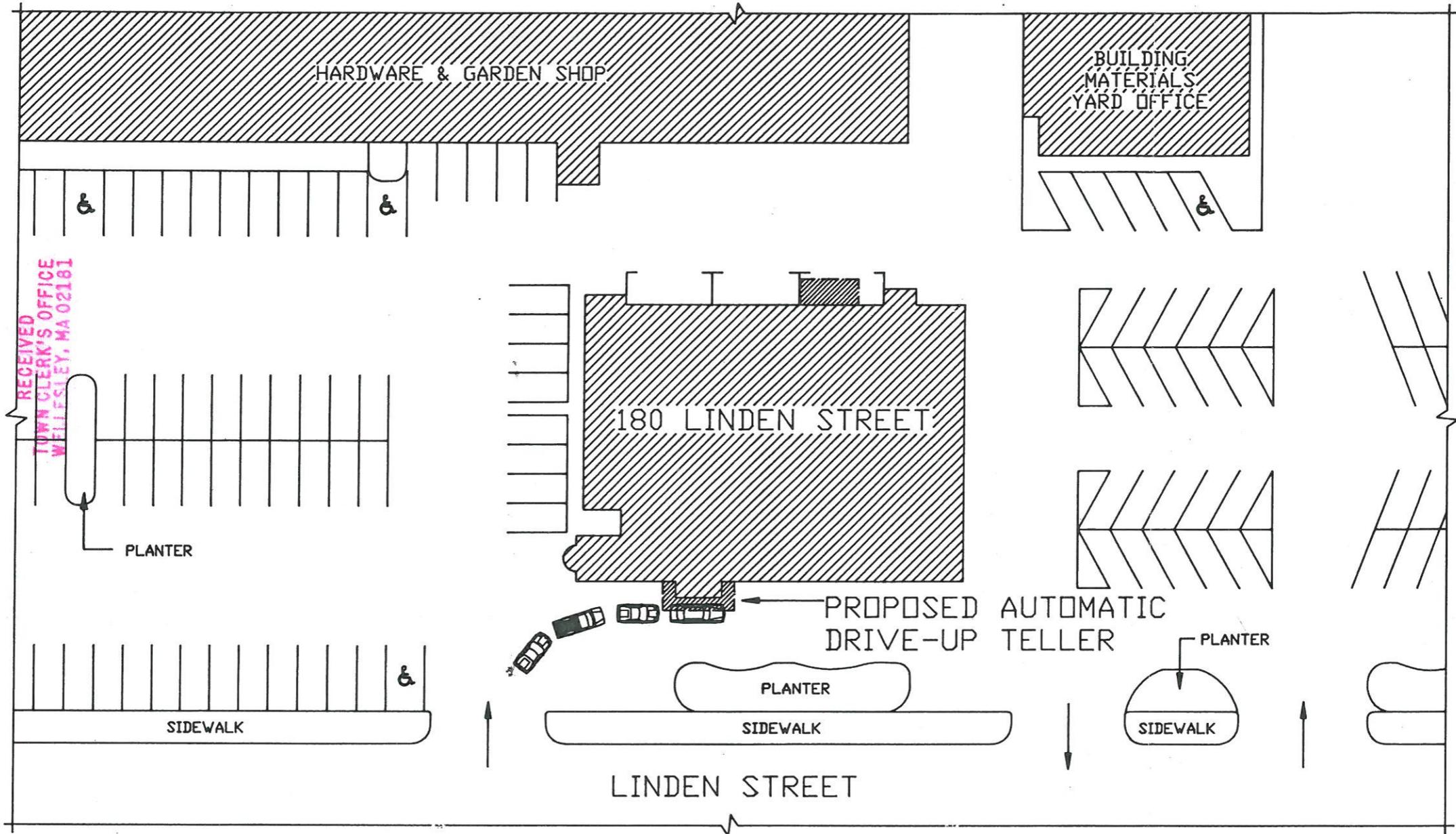


William E. Polletta  
William E. Polletta

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SITE PLAN - SHAWMUT BANK

SP-2