

REPORT OF THE DEPARTMENT OF VETERANS' SERVICES

The Department of Veterans' Services operates under the provisions established by the Commonwealth of Massachusetts General Laws, Chapter 115. This office provides to veterans and their dependents, the maximum allowable benefits and services at a minimum of cost, utilizing all available agencies of the Federal, State and Town governments. Veterans' Services assists and advises the Selectmen in planning for Memorial Day and Veterans Day. In addition, the department monitors the care and maintenance of veterans' monuments and veterans' graves.

Benefits

Veterans' Services renders financial assistance to qualified veterans, widows, orphans, etc., who are in need of benefits in order to sustain themselves. Benefits are provided by the Massachusetts Department of Veterans' Services and the U.S. Department of Veterans' Affairs. Aid is divided into several categories which include; rent, clothing, special diets, transportation, telephone, utilities, insurance, rest home, nursing home, fuel, doctors, nurses, housekeeper, pharmacy, hospital, dental, ambulance, eyeglasses, hearing aids, food, medical insurance and other special needs not mentioned above. The complexity of an individual case(s) must be considered when issuing benefits. The current U. S. Department of Veterans Affairs (VA) statistical report revealed that between \$2,000,00 and \$2,500,00 was disbursed or expended to over 2,500 veterans and their families living in the Town of Wellesley. Many of the awards and benefits include: education, burial, compensation, pensions, loans, hospitalization, etc.

Services

Department services involve numerous telephone calls, investigation's, personal visits to veteran's homes, hospitals, VA State facilities, nursing homes, attendance at seminars, workshop sessions, cemeteries and grave sites. The Department responds to many veteran related queries which may be generated on a day to day basis. During the past year services were provided to over One-thousand (1,000) veterans and their families. Some of those services included assistance with: VA appeals, headstone applications, hospitalization, disability annuities, housing, service records, military decorations, graves markers and flags, etc. The Department maintains the necessary files and records required in the normal operation of the office. In conjunction with State and Federal agencies, Veterans' Services maintains a file or provides access for any required forms and regulations needed in the processing of claims. Assigned additional duties and responsibilities as Graves Registration Officer and Veterans Burial Agent for the Town of Wellesley, as well as to insure maintenance and care for veterans' monuments and veterans' graves. We presently have a total of twenty-seven (27) veterans buried in the Town Section of Woodlawn Cemetery.

Memorial Day

The Department is responsible to the Board of Selectmen for the administration, support and function of the Town's annual Memorial Day observances. Veterans' Services insures that in accordance with Paragraph 9, Chapter 115, Massachusetts General Laws, a United States Flag is placed on all Wellesley veterans' graves. One-thousand one-hundred and forty-eight (1,148) flags, including one-hundred and ninety-two (192) replacements, were distributed between

three local cemeteries, fifteen (15) memorial monuments and numerous funerals over the past year with assistance from Wellesley veterans and private service organizations.

Veterans Monuments

We have fifteen (15) monuments erected in the memory of Wellesley veterans which require care, maintenance and honor. We are still searching for Wellesley residents who served in the Armed Forces during the Vietnam War to add to the new memorial placed in front of the Town Hall.

Veterans' Parade

As a former member of the Wellesley Celebrations Committee provided advice and counsel in the planning and operation of the Town of Wellesley's annual Veterans' Parade now held the third Sunday in May.

Veterans Day

The Department is responsible for the administration, support and function of the Town's annual Veterans Day observances. Ceremonies were held in the Great Hall of the Wellesley Town Hall at 11:00 A.M. on November 11th with the assistance of Wellesley veterans.

Veterans Organizations

As the Wellesley Veterans' Council Secretary attends their monthly meetings to render guidance and assistance in planning and implementing ceremonies and veterans functions.

Also a member of the American Legion, American Veterans of World War II, Korea and Vietnam, 82nd Airborne Division Association and the Massachusetts Veterans Service Officers Association, Commonwealth of Massachusetts.

REPORT OF THE BOARD OF ASSESSORS

The Board continued the real and personal property re-inspection program as part of the computerized mass appraisal system, otherwise known as the "CAMA" system. The Massachusetts Department of Revenue, Bureau of Local Assessment certifies the assessors office and they set a goal of inspecting every home at least once in a ten year cycle. Due to town wide budget and staffing reductions over the years, these services are now put out for bids. Tyler Technologies / Cole Layer Trumble was awarded the contract for the past three years.

Total assessed values for each major class of properties, the number of parcels, and their share of the Tax Levy are shown below:

Class	Parcel Count	Valuation	Percentage of Levy
Residential	8,117	\$7,073,527,000	89.58%
Commercial	246	759,751,000	9.63